



Outsourced Facilities Maintenance Services – Inception to Transition from Both Sides of the fence

A recent and real life insight into the procurement process undertaken by Victoria University of Wellington for Facilities Maintenance Services culminating in the successful transition-in of DTZ as the new service provider on January 1st 2014.

Both DTZ and Victoria University will present their own perspectives and outline decisions, actions and challenges throughout the whole process. This will include the early stages of the procurement process (and even beforehand) which included a Request for Expressions of Interest (REOI) and a subsequent Request for Proposal (RFP). Through these early stages each organisation was functioning completely independently to ensure appropriate probity and governance.

DTZ and Victoria University will then outline the later stages of the process from when DTZ was appointed as preferred contractor and each organisation undertook a more collaborative due diligence with a view to finalising the detail of the contract.

The presentation will include visual representation of the later stages of the journey as diarised via professional images captured throughout the various stages/milestones.

Both Victoria University and DTZ are leaders in their respective fields.