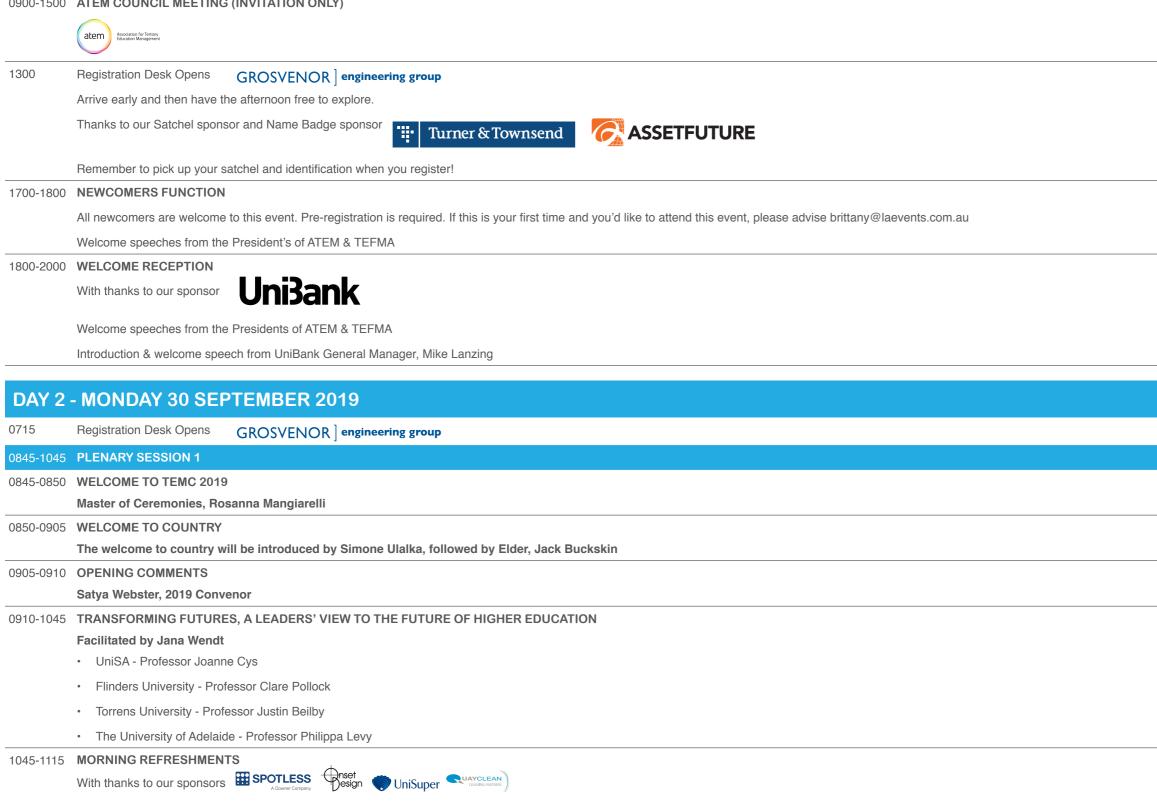
# DAY 1 - SUNDAY 29 SEPTEMBER 2019

0900-1600 TEFMA BOARD MEETING (INVITATION ONLY)



0900-1500 ATEM COUNCIL MEETING (INVITATION ONLY)



UniSA, CRI BUILDING, North Tce ADELAIDE, 11th floor, HB11-23 Boardroom

UniSA, Hawke Building, Level 5, Council Room

Adelaide Convention Centre Foyer F&G

South Australian Museum, North Terrace, Adelaide

South Australian Museum, North Terrace, Adelaide

Foyer F&G

Halls C&D

Halls F&G Healthy Futures: People & Planet HeD Talk Next Generation Leadership

### 1115-1205 : CONCURRENT SESSION A - Sessions are 45 minutes, with an allowance for 5 minutes change over

Jo Maguire	Naomi Barun	Matthew O'Halloran	Reshmee Gunesh	Damian Barry	Allan Green	Alex Sal
A1 RIVERBANK 1	A2 RIVERBANK 2	A3 RIVERBANK 3	A4 RIVERBANK 4	A5 RIVERBANK 5	A6 RIVERBANK 6	A7 RIVERB
THE POWER OF PERSONALISED EXPERIENCES IN THE 21ST CENTURY	INNOVATION HUBS – THE NEW BLACK. BUT WHAT ARE THEY? Marina Carroll and	EXTENDING VICTORIA UNIVERSITY'S (VU) BLOCK MODEL INTO ONLINE	WHAT DOES EXCELLENCE IN STUDENT COMMUNICATIONS LOOK LIKE?	EMPLOYABILITY, WORK INTEGRATED LEARNING AND INDUSTRY	TRANSITIONING TO 100% RENEWABLE ELECTRICITY AND A LOW CARBON FUTURE	NEXTGE USING N TECHNC
Dinesh Acharya JLL	Victor Ballester University of Melbourne &	POSTGRADUATE EDUCATION Professor Chris Walsh	Mike Shaw Auckland University of	Justin Beilby Torrens University	Daan Schiebaan University of Newcastle	YOUR PL CULTUR
THE CHANGE EXPERIMENT ISN'T WORKING - AVOID THE QUICK WINS IN FAVOUR OF LONGER TERM SOLUTIONS	<sup>–</sup> Architectus	Victoria University	Technology			<b>Brett Jo</b> Universi Queensl
Countrous lance						

# **Courtney Innes**

Queensland University of Technology

1210-1300 : CONCURRENT SES	SION B - Sessions are 45 minute	es, with an allowance for 5 minute	es change over				
Jason Ah Sam	Lucy O'Driscoll	Mark Hatwell	Alex Pringle	Mike Shaw	Helen Andrew	Kathy Buxton	James Bowman
B1 RIVERBANK 1	<b>B2</b> RIVERBANK 2	<b>B3</b> RIVERBANK 3	<b>B4</b> RIVERBANK 4	<b>B5</b> RIVERBANK 5	<b>B6</b> RIVERBANK 6	<b>B7</b> RIVERBANK 7	<b>B8</b> RIVERBANK 8
MINDFUL MASTER PLANNING FOR MINORITIES Sonia Beck Deakin University CORPORATE CITIZENSHIP: FULFILLING OUR OBLIGATION TO LEAD TOWARDS EQUITY Emily Sloan Monash University	CO-CREATE AND HUMANISE THE CAMPUS. UWA'S NEW APPROACH TO THE TRADITIONAL MASTERPLAN Trevor Humphreys and Dr Samantha Hall University of Western Australia & Spaces Alive	PUSHING PHYSICAL BOUNDARIES AND DELIVERING STUDENT FLEXIBILITY: COLLABORATIVE, EFFICIENT AND EFFECTIVE SERVICE OPERATIONS, AN EVOLVING REALITY FOR MONASH UNIVERSITY Reshmee Gunesh and Samanthi Kao Monash University	EXCELLENCE!: ENTERPRISE SERVICE MODELS AND BUSINESS PARTNERING FOR SUCCESS	"WHY UNIVERSITY?" CREATING THE FUTURE STUDENT DIGITAL EXPERIENCE AT THE UNIVERSITY OF AUCKLAND. Maree Shaw and Oliver Tipping University of Auckland	IDENTITY MATTERS: AUTHENTIC CULTURAL ENGAGEMENT AND HOW TO EFFECT CHANGE Vanessa Carswell and Rodney Sampson Warren & Mahoney Architects / Otago Polytechnic	INFLUENCING INSTITUTIONS AND CHANGING CULTURES: HOW COLLABORATION EMPOWERS (STUDENT) EMPLOYABILITY <b>Dr Dino Willox</b> University of Queensland	MONASH UNIVERSITY'S GILLES HALL – SETTING THE BENCHMARK FOR THE NEXT GENERATION OF SUSTAINABLE BUILDINGS Nick Bamford, Adrian Daniels and Clare Parry AECOM, Monash University & Grun Consulting
BIOMIMICRY – IT'S BENEFITS AND BARRIERS Dr Matthew Webb	-						

Umow Lai Consulting Engineers



#### Built Environment: Movers & Shapers **Distilling BIG ideas** ♦ 21st Century Service

**FEMC2019** 2

# DAY 2 - MONDAY 30 SEPTEMBER 2019

### abharwal

#### BANK 7

GEN RECOGNITION: G NEUROSCIENCE AND NOLOGY TO ENGAGE PEOPLE AND BUILD YOUR URE

#### Johnson

ersity of Southern nsland

#### Andrew Unwin

# **A8 RIVERBANK 8**

LEARNING BY ASSOCIATION IN HIGHER EDUCATION IN AUSTRALIA AND THE UK: PETER KARMEL PROJECT REPORT

# **Dr Heather Davis** Marcus Oldham College

Concurrent Session A sponsored by



# )aniels

Halls F&G

# Halls C&D

Halls F&G



## 1520-1605 : CONCURRENT SESSION C - Sessions are 45 minutes, with an allowance for 5 minutes change over

Li	sa Phoa	Yolanda Wosny	Leigh Burgess	Susan Hudson	Fiona Bygraves	Sue Leak	Elizabetl
C RI	VERBANK 1	C2 RIVERBANK 2	<b>C3</b> RIVERBANK 3	<b>C4</b> RIVERBANK 4	C5 RIVERBANK 5	<b>C6</b> RIVERBANK 6	C7 RIVERB
BU Ni	RANSITIONING FROM AVERAGE JILDINGS TO SMART BUILDINGS <b>cholas Lianos</b> rosvenor Engineering Group	<i>DEAKIN UNIVERSITY IISRI – A REVOLUTIONARY CONSTRUCTION DELIVERY PROCESS, FOR INNOVATIVE RESEARCHERS</i>	TRANSLATING FACILITIES DATA INTO EVIDENCE FOR ACTION <b>Steve Lake</b> University of Melbourne	SHINING A LIGHT INTO THE DARK CORNERS OF SERVICE MANAGEMENT Angela Forrester and Sharone Ciancio	GUARDS AND GUIDES: FINDING THE NEXUS BETWEEN COMPLIANCE AND INNOVATION Mark Hatwell Monash University	WORKSHOP - WHAT HAPPENS WHEN CONTRACTOR MANAGEMENT GOES WRONG? HOW IS TECHNOLOGY HELPING TO AVOID THIS?	INCREAS AND ADC TIKANGA SERVICE AT AUT
W Sł	CADEMIC HEALTH CENTRES: A IN-WIN-WIN-WIN SITUATION nane Wood Ilard Leece Partnership	Jason Ah Sam, Melinda O'Brien, Michael Bennett, Mark O'Dwyer and Charlie Chisholm Deakin University, Root Partnership, Wilde and Woollard H2o architects and Kane Constructions		Australian Catholic University	includin onliverolly	Sue Leak, Dr Dan Carpenter and Alena Titterton BGIS & Clyde and Co	Wiremu Mike Sha Auckland Technold

1610-1700: CONCURRENT SESSION D - Sessions are 45 minutes, with an allowance for 5 minutes change over

Joanna Scarbrough	Ruth Wilson	Wayne Millar	Sheryl Morgan	Maria Panettieri	Sue Leak	Brett Jo
D1 RIVERBANK 1	<b>D2</b> RIVERBANK 2	<b>D3</b> RIVERBANK 3	<b>D4</b> RIVERBANK 4	<b>D5</b> RIVERBANK 5	<b>D6</b> RIVERBANK 6	D7 RIVERE
FLINDERS UNIVERSITY STRATEGIC PROJECTS- OUR BOLD VISION FOR GROWTH AND FUTURE SUCCESS <b>Mark Gregory</b> Flinders University	MAKE IT HAPPEN: USING A STUDENT CENTRED DESIGN MODEL TO TRANSFORM A DULL CARPARK INTO A FLEXIBLE LEARNING ENVIRONMENT Jon Peacock and Ben Lornie	ALIGNMENT TO ISO41001 FACILITIES MANAGEMENT SYSTEM TO DRIVE SUSTAINABLE CHANGE Andrew Sun RMIT	UNLEASHING THE POWER: FINDING INSPIRATION IN ADMINISTRATION Carol Home, Julie Davis, Bruce Rattray, Karren Maltseva, Michael Groom and Sushila	TRANSFORMING NORTH EAST MELBOURNE IN PREPARATION FOR 21ST CENTURY CHALLENGES: LATROBE UNI HARNESSING GLOBAL EMPLOYMENT AND INNOVATION CLUSTERS	WORKSHOP CONT WHAT HAPPENS WHEN CONTRACTOR MANAGEMENT GOES WRONG? HOW IS TECHNOLOGY HELPING TO AVOID THIS? Sue Leak, Dr Dan Carpenter	ON YOU GO: FO CAPABI BELON Taona
MELBOURNE CONNECT, INTEGRATED PROJECT DESIGN DEVELOPMENT AND DELIVERY	University of Melbourne & PTID		Pinto University of Auckland	Tim O'Loan and Natalie Macdonald AECOM & LaTrobe University	and Alena Titterton BGIS & Clyde and Co	Univers
Richard Stokes Arup						

1700 Day 2 concludes ATEM AWARDS NIGHT 1830 atem Association for Tertiary Education Management Transport - Coaches to depart from Adelaide Convention Centre

on North Terrace at 6.00pm

1830-2200 TEFMA AWARDS DINNER

**TEFMA** 

Guests are invited to make the leisurely stroll from the city centre to the Adelaide Town Hall.

# DAY 2 - MONDAY 30 SEPTEMBER 2019

### eth Bishara

### BANK 7

EASING THE AWARENESS ADOPTION OF TEO REO & IGA MAORI WITH STUDENT ICES AND ADMINISTRATION

### nu Tipuna and Shaw and University of

ology

Amy Williams

**C**8 **RIVERBANK 8** 

WHAT GOOD EVER COMES OF NETWORKING: FROM SERENDIPITY TO AUSTRALIA

Andrew Unwin Durham University

# Johnson

Joanne Austin

**D**8 RIVERBANK

**RBANK** 7

OUR MARK, GET SET, OSTERING LEADERSHIP ABILITIES THROUGH DNGING

na Afful, Natalie Downing Jo Midwinter ersity of Newcastle

ATEM EDGE UPDATE **Fiona Bygraves** 

The Ellington, 23 Hackney Rd, Hackney

Adelaide Town Hall 128 King William Street Adelaide



# DAY 3 - TUESDAY 1 OCTOBER 2019

0730	Registration Desk Opens	GROSVENOR ] en	ngineering group
	PLENARY SESSION 3		
0900-0910	Welcome to the Day and Hor	usekeeping	
0910-0915	TEFMA PRESENTATION		
	Garry Bradley, TEFMA Pres	sident	
0915-1000	NEXT GENERATION LEAD	ERSHIP	
	Katrina Webb, OAM		
1005-1035	MORNING REFRESHMENT		
	With thanks to our sponsors	A Downer Company	Design

1035-1125 : CONCURRENT SESSION E - Sessions are 45 minutes, with an allowance for 5 minutes change over										
Michelle Gander	Peter Dawson	Samanthi Kao	David Bruce	Sushma Suresh	Wayne Millar	Steve Marsh	Simon Bell			
E1 RIVERBANK 1	E2 RIVERBANK 2	<b>E3</b> RIVERBANK 3	<b>E4</b> RIVERBANK 4	E5 RIVERBANK 5	E6 RIVERBANK 6	<b>E7</b> RIVERBANK 7	E8 RIVERBANK 8			
ATEM'S JOURNAL: DISTILLING AND DISTRIBUTING FOR DRINKING-IN OF TRANSFORMATIVE IDEAS Carroll Graham and Peter Bentley ATEM	SPACE LAB – THE FUTURE OF WORKPLACE? Professor Andrew Western, Evodia Alaterou and Susan Lim University of Melbourne & HASSELL	WHERE HAVE ALL OUR STUDENTS GONE? THE CHALLENGES OF LEARNING SPACE UTILISATION AND STUDENT ENGAGEMENT John Pryzabilla, Brooke Jacobson and Satya Webster Mosaic Space, Curtin University & Elinders University	A BRAVE NEW WORLD - PUTTING SERVICE CULTURE FIRST Alli Chensee and Melissa Roughley University of NSW	BRINGING TECHNOLOGY TO THE FOREFRONT – CREATING A SECURE CAMPUS <b>Nicholas Gould</b> Spotless & Downer Group	2018 MAURIE PAWSEY SCHOLARSHIP RECIPIENT - FACILITIES AND OPERATIONS MANAGEMENT DELIVERING OUTCOMES FOR INSTITUTIONAL SUSTAINABILITY ASPIRATIONS Corey Peterson TEFMA	50 SHADES OF GREY - LEADING THROUGH TRANSFORMATION <b>Carmel Sang and Raymond</b> <b>Thorne</b> Queensland University of Technology	THE CHANGING CAMPUS Alan J Duffy and Bill Parasiris Architectus & Western Sydney University			

		Flinders University									
1130-1220: CONCURRENT SESSION F - Sessions are 45 minutes, with an allowance for 5 minutes change over											
Kathy Buxton	Naomi Barun	Satya Webster	Sian Woolcock	Belinda Coates	Wayne Millar	Mark Drechsler	Mhairi Donohoe				
<b>F1</b> RIVERBANK 1	F2 RIVERBANK 2	<b>F3</b> RIVERBANK 3	<b>F4</b> RIVERBANK 4	F5 RIVERBANK 5	<b>F6</b> RIVERBANK 6	<b>F7</b> RIVERBANK 7	F8 RIVERBANK 8				
ATEM'S JOURNAL: DISTILLING AND DISTRIBUTING FOR DRINKING-IN OF TRANSFORMATIVE IDEAS Carroll Graham	HOW CAN UNIVERSITIES PLAN FOR 2030 WHEN WE DON'T HAVE A 2020 VISION? LONG TERM INFRASTRUCTURE PLANNING WITH MACULAR DEGENERATION	BUILDING CULTURAL CHANGE IN THE UWA FACULTY OF ENGINEERING AND MATHEMATICAL SCIENCES David Gulland and Dianne	PUSHING THE ENVELOPE - MEETING THE CHALLENGES OF SERVICING A 24/7 UNIVERSITY POPULATION WITH 8/5 RESOURCING	IAN CHUBB DEVELOPMENT AWARD RECIPIENT 2018 - WHAT DOES IT TAKE TO INTEGRATE SUSTAINABILITY IN TERTIARY EDUCATION MANAGEMENT?	TEFMA INTERNATIONAL FORUM Joe Manyaka and Craig Nowell HEFMA & AUDE	DEVELOPING THE NEXT GENERATION OF LEADERS FOR THE FOURTH INDUSTRIAL REVOLUTION Sam Baillie and Andy Coxall	THE POWER OF BUILT PEDAGOGY: A CASE STUDY IN CREATING ENVIRONMENTS THAT PROMOTE ACTIVE STUDENT CENTRED LEARNING				
ATEM	<b>Terry Roche and Amanda</b> <b>Harris</b> Deakin University	Hesterman HASSELL & University of Western Australia	William Taylor and David Curry Auckland University of Technology	Corey Peterson ATEM		RMIT University & Common Purpose	Associate Professor Liz Tudor and Jeroen Hagendoorn University of Melbourne & HASSELL				

1220-1320 LUNCH

With thanks to our sponsors

(Pnset Pesign SPOTLESS

**PLENARY SESSION 4** 

1320-1325 CHARITY PARTNER PRESENTATION

Ian Cox, Hutt Street Centre

1330-1430 BEYOND THE PHYSICAL ENVIRONMENT PANEL

Dr Alice Gorman, Flinders University Dianne McGrath, Mars 1 Project participant Josh Richards, Mars 1 Project participant

A.G.Coombs

# DAY 3 - TUESDAY 1 OCTOBER 2019

# Halls C&D

Halls F&G

### Halls C&D



# 1430-1500 AFTERNOON REFRESHMENTS

With thanks to our sponsors

SPOTLESS

1500-1550 : CONCURRENT SE	500-1550 : CONCURRENT SESSION G - Sessions are 45 minutes, with an allowance for 5 minutes change over										
Jill May G1 RIVERBANK 1	Kerina Pereira <b>G2</b> RIVERBANK 2	<i>Jo Maguire</i> <b>G3</b> RIVERBANK 3	Susan Hudson <b>G4</b> RIVERBANK 4	Dominic Marafioti G5 RIVERBANK 5	Jane Dancey <b>G6</b> RIVERBANK 6	Paul Gilmore <b>G7</b> RIVERBANK 7	<i>Tom Dean</i> <b>G8</b> RIVERBANK 8				
SUSTAINABILITY LEADERSHIP AND WHY UQ IS BUILDING ITS OWN POWER STATION Mark Griffith Aurecon	UNDERSTANDING UNIVERSITY OFFICE ENVIRONMENTS: DIFFERENCES IN PERCEPTIONS OF KEY VARIABLES BETWEEN ACADEMICS AND _ PROFESSIONALS FOR WORK	A NEW PROFESSIONAL WORKFORCE MODEL FOR UNIVERSITIES. Kathy Buxton, Jessica Prakash and Jennifer Brennan	PANEL - CHALLENGES, INNOVATIONS AND SOLUTIONS: REFLECTIONS ON OUR JOURNEY TO A CENTRALISED SERVICE MODEL. Katherine Edmond, Ivy Cook,	THE STRUCTURE OF RESEARCH FACILITIES Christina Coleiro and Mark Gobolos University of South Australia	LEVERAGING CORPORATE PARTNERSHIPS FOR COMMUNITY BENEFIT: CASE STUDY & WORKSHOP Kate Ramzan-levy University of Newcastle	NAVIGATING THE MATRIX – REFLECTING ON THE INTRODUCTION OF A LARGE SCALE MATRIX MODEL OF STUDENT SERVICE PROVISION AT FLINDERS UNIVERSITY	BUILDING FOR THE LIFE- SCIENCES IN THE 21ST CENTURY; THE INTERSECTION OF PERMANENCE AND CHANG IN OUR BUILT AND OPERATION LANDSCAPE.				
MOVING FROM MEASUREMENT & VERIFICATION (M&V) TO MEASUREMENT AND OPTIMISATION (M&O)	PRODUCTIVITY Matthew Francis RMIT University	Monash University	Racheal Kennedy, Nimi Ashok The University of Adelaide			Mark Drechsler and Annika Danielsson Flinders University	Yolanda Wosny, Naomi Barun and Alexander Sawicki University of Melbourne &				

### Ned Halliday and

Craig Roussac

Melbourne University & Building Alive

DISTILLING BIG IDEAS -THROUGH PARTNERSHIP AND COLLABORATION

#### Ellie Hubbard and

Jessica Gallagher

Aurecon & University of Queensland

1555-1645 : CONCURRENT SESSION H - Sessions are 45 minutes, with an allowance for 5 minutes change over

			<b>3</b> • • • <b>3</b>			
James Armit	Dr Johannes Manyaka	Naomi Barun	Kathy Carey	Neil Anderson	Jane Dancey	Emily Sl
H1 RIVERBANK 1	H2 RIVERBANK 2	H3 RIVERBANK 3	<b>H4</b> RIVERBANK 4	H5 RIVERBANK 5	<b>H6</b> RIVERBANK 6	H7 RIVERB
IT'S NOT ALL ABOUT ME! AUTHENTIC, SELFLESS LEADERSHIP – AN EMERGING TREND	CREATING A ROBUST AND AGILE VISION FOR CHANGE: LESSONS FROM UNSW'S KENSINGTON CAMPUS FRAMEWORK PLAN	DO YOU REALLY KNOW WHAT CAMPUS EXPERIENCE YOUR STUDENTS WANT? Meredith Butler and Michaela	WORKSHOP: INSPIRING COLLABORATION ACROSS INSTITUTIONAL BOUNDARIES TO ENHANCE THE STUDENT	AUTOMATING CRITICALITY: THE ENHANCED ASSET LIFECYCLE MANAGEMENT DECISION MAKING 'MICROPROCESSOR'	WORKSHOP- HOW TO LOOK AFTER YOURSELF IN A VUCA WORLD - YOGA AND WELLNESS IN THE WORKPLACE	WHY UN TERRIBL WHAT C Timothy
David Bruce RMIT University	Katherine Sundermann, Niki Douglas and Elliet Spring	Sheahan University of Newcastle and	EXPERIENCE Yvonne Oberhollenzer	<b>Muru Mohan</b> University of Auckland	Courtney Innes and Sarie Gould	Swinbur Technolo
PROFESSIONAL STAFF ARE BURNT OUT: A CALL TO ACTION FOR HIGHER EDUCATION LEADERS	MGS Architects & University of NSW	HASSELL	University of Queensland		Queensland University of Technology	
Anita Wheeldon University of Southern Queensland						
1645 Day 3 concludes						
1730-1900 TEMC 2019 SPON	ISORS & EXHIBITORS THANK YO	U FUNCTION (INVITATION ONLY	)			
1830 ATEM GHOSTS SC		Association for Tertiary Education Management				

# DAY 3 - TUESDAY 1 OCTOBER 2019

Halls F&G

HASSELL

Sloan

# RBANK 7

UNIVERSITIES ARE RIBLE AT INNOVATION AND T CAN BE DONE ABOUT IT

### thy Smith

burne University of nology

# Dominic Marafioti

# **H8 RIVERBANK 8**

LOCKDOWN IN A UNIVERSITY AND ITS AFTER EFFECTS - A SECURITY DE-BRIEF OF THE CHRISTCHURCH TERRORIST ATTACK AND ITS CONSEQUENCES FOR THE UNIVERSITY OF CANTERBURY

Alex Hanlon University of Canterbury

# Gilbert Suite, Adelaide **Convention Centre**

Healthy Futures: People & Planet Next Generation Leadership

HeD Talk

DAY 4	- WEDNESDA	Y 2 OCTOBER 2019					
0800	Registration Desk Op	ens GROSVENOR] engin	eering group				
	PLENARY SESSION	5					
0900-0910	WELCOME TO THE	DAY & HOUSEKEEPING					
0910-0955	HEALTHY FUTURES	: PEOPLE & PLANET					
	Simon Griffiths						
1000-1030		ATION POLICY ENVIRONMENT (e Teece Universities Australia	– A UA UPDATE				
1030-1100	MORNING REFRES		nset esign				
1100-1150	: CONCURRENT SES	SION I - Sessions are 45 minute	es, with an allowance fo	or 5 minutes change over			
Susan Hud	lson	Killian O'Neill	Leigh Burgess	Alex Sabharwal	Matthew O'Halloran	Wayne Millar	Roberta
14		10	10	14	15	16	17

1100-1150 : CONCURRENT SESSION I - Sessions are 45 minutes, with an allowance for 5 minutes change over										
Susan Hudson	Killian O'Neill	Leigh Burgess	Alex Sabharwal	Matthew O'Halloran	Wayne Millar	Roberta Ander	Peter Dawson			
I1 RIVERBANK 1	<b>12</b> RIVERBANK 2	<b>I3</b> RIVERBANK 3	<b>I4</b> RIVERBANK 4	<b>I5</b> RIVERBANK 5	<b>16</b> RIVERBANK 6	<b>I7</b> RIVERBANK 7	<b>18</b> RIVERBANK 8			
STAGE NOT AGE: HOW UNIVERSITIES CAN RESPOND TO SHIFTS IN THE LEARNING CONTINUUM Ariel Lopez Billard Leece Partnership MAKING THE LEAP TO VIRTUES- BASED LEADERSHIP: WHY VALUES BASED LEADERSHIP JUST DOESN'T CUT THE MUSTARD	THE NEXT EVOLUTION OF THE SUPERLAB - MONASH UNIVERSITY'S BIOMEDICAL LEARNING AND TEACHING BUILDING Adrian FitzGerald, Vicki White and James Hawkins Denton Corker Marshall, Monash University & Donald Cant Watts Corke DONALD	"LIKE A CITY WITHOUT GOOGLE MAPS". WAY-FINDING AS A SERVICE HELPS DELIVER GREAT OUTCOMES FOR THE ON- CAMPUS EXPERIENCE. Jade Germantis, Jon Peacock and Robert Cox Mazemap Australia & University of Melbourne	NAVIGATING LEGISLATIVE AND REGULATORY COMPLEXITY: THE ROLE OF POLICY IN YOUR COMPLIANCE PROGRAMME - THE UNIVERSITY OF CANTERBURY JOURNEY. JODIE Flowerday University of Canterbury	FROM IDEAS TO IMPACT Lisa Cornish and James Cornish University of Melbourne, ATEM & CIPFA	USING FIT-FOR-PURPOSE PERFORMANCE DATA TO UNLOCK ASSET MANAGEMENT VALUE – A ROBUST MATURITY-BUILDING JOURNEY Vikram Kenjle and Dejan Kovacevic University of Adelaide & Assestic	ADVANCING PROFESSIONAL EXCELLENCE: CREATING A COMMUNITY OF PRACTICE <b>Michelle Gander</b> Flinders University	FROM CONCEPT TO COMPLETION: BUILDING A BI-CULTURAL FUTURE AT THE UNIVERSITY OF WAIKATO Joseph Macfarlane, Sally Davies, James Mooney, Neil Martin, Marianne Riley and Rameka Tu'inukuafe University of Waikato, Architectus, JASMAX			
Christian Duperouzel Curtin University	CANT WATTS CORKE									

Mhairi Donohoe	Yolanda Wosny	Matt Pirrie	Carol Home	Jill May	Satya Webster	Jennifer Purcell	Glen Pederick
<b>J1</b> RIVERBANK 1	<b>J2</b> RIVERBANK 2	<b>J3</b> RIVERBANK 3	<b>J4</b> RIVERBANK 4	<b>J5</b> RIVERBANK 5	<b>J6</b> RIVERBANK 6	<b>J7</b> RIVERBANK 7	<b>J8</b> RIVERBANK 8
CULTURALLY DIVERSE WOMEN: THE NEXT-GEN LEADERS HIDDEN IN PLAIN SIGHT Gladys Britto Victoria University FIRM BUT FAIR WITH A FLAIR FOR FUN – LEADERSHIP INGREDIENTS ESSENTIAL FOR SUCCESS IN A CHANGING WORKPLACE		HIGHER EDUCATION GOVERNANCE FOR THE 21ST CENTURY <b>Damian Barry</b> University of Melbourne	OLD FASHIONED SERVICE IS NEVER OUT OF DATE <b>Patricia Antauer</b> RMIT	Refer to App program for speaker information	TRANSFORMING THE MONASH FOOD ENVIRONMENT Jane Dancey, Margaret Hortomaris and Irena Repic Monash University	INNOVATION V BUREAUCRACY TIME FOR CHANGE/CENTURIES THE SAME <b>Steve Marsh</b> Western Sydney University	MAKING SENSE OF ASSETS IN THE 21ST CENTURY Jeffrey Robinson, Jade Germantis and Russell Vicary Aurecon and University of Melbourne
Danielle Gericke and Danijela Prso University of South Australia & ATEM							

# DAY 4 - WEDNESDAY 2 OCTOBER 2019

# Halls C&D

Halls F&G



1245-1345 LUNCH

With thanks to our sponsors

# 1345-1435 : CONCURRENT SESSION K - Sessions are 45 minutes, with an allowance for 5 minutes change over

_		K3	K4	K5	KC	1/7
	VERBANK 2	RIVERBANK 3	RIVERBANK 4	RIVERBANK 5	K6 RIVERBANK 6	<b>K7</b> RIVERI
THE TABLE - USER TESTING ANDUNDTHE STORY OF THE SUCCESSFULACAIMPLEMENTATION OF QUTREQAPPOINTMENTSLianCourtney Innes andRusSarie GouldHAS	ADERSTANDING YOUR CLIENTS' CADEMIC WORKPLACE EQUIREMENTS am Short and Issell Buzby ASSELL & Australian National		CASE STUDY: MONASH UNIVERSITY, NEW LEARNING ENVIRONMENTS IN THE NEW TECHNOLOGY BUILDING Damon Van Horne, Jeremy Chong and Jeffery Robinson Grimshaw Architects, Monash University & Aurecon	Suzee Brain	CLASS OF ONE - CATERING FOR INDIVIDUAL EDUCATIONAL NEEDS Jane Phipps and Bruce Hughes Actuose & Bendigo Kangan Institute	Refer to

1445-1545	DISTILLING BIG IDEAS
	Jane Caro
1545-1550	LAUNCH OF TEMC 2020
	Convenor, Geoff Dennis
1550-1600	CLOSING REMARKS
	Satya Webster, Convenor 2019 and Michelle Jordan-Tong, President, ATEM
1830-2400	TEMC GALA DINNER
	Party the night away, you'll be entertained at the TEMC Speakeasy
	Welcome to the Gin Palace

# **DAY 5 – THURSDAY 3 OCTOBER**

## 0830-1245 TEMC POST CONFERENCE CAMPUS TOURS

- · Adelaide's West End Health Precinct UniSA and University of Adelaide
- · Flinders University Bedford Park and Tonsley Campuses
- University of Adelaide's North Terrace Campus

Each Tour will depart at 0830 from Adelaide Convention Centre unless specified otherwise on your confirmation. Morning refreshments will be provided.

# **DAY 4 - WEDNESDAY 2 OCTOBER 2019**

Halls F&G

es Armit	Tom Dean
, ERBANK 7	<b>K8</b> RIVERBANK 8
er to App program for speaker mation	A NEW HEART OF THE LONDON SCHOOL OF ECOOMICS: DELIVERING A FLEXIBLE AND SUSTAINABLE ACADEMIC BUILDING IN THE HEART OF LONDON <b>Avtar Lotay</b> Rogers Stirk Harbour and Partners
	Halls C&D
	Adelaide Convention Centre Halls L&M

